

क्षेत्रीय शिक्षा संस्थान, श्यामला हिल्स, भोपाल

F.No. CT/Telephone Exchange/RIEB/2024

Dated : 03.09.2024

To,

M/s _____

Subject : Quotations for Annual Maintenance Contract (AMC) for EPABX System.

Sir/Madam

The Institute is in the process of award of **Annual Maintenance Contract (AMC)** of EPABX System. The Annual Maintenance Contract (AMC) for EPABX System for internal work will include the following:

1. To repair line faults of the Institute wherever the internally EPABX line is available.
2. Change of damaged line.
3. Minor repairing of telephone instruments.
4. Quarterly servicing of all instruments as well as line.
5. For new connections, if any, the rates for wire and other accessories including telephone instruments may be provided.

The Terms and Conditions for award of AMC will be as followed:

1. The payments will be made quarterly after a satisfactory report.
2. Complaints for repairing etc. should be attended within one day at free of cost.
3. The Contract is Comprehensive.
4. 10% of the total Contract is to be deposited as performance security.
5. Performance security will be returned after successfully completion of entire works as per condition.
6. Initially the contract will be awarded for two months. After satisfactory services, the same may be extended for one year.
7. An agreement on the Judicial Stamp Paper of Rs. 100/- is to be made.
8. For any disputes, the decision of the Principal, RIE, Bhopal will be final.

In case you are interested to undertake the EPABX System work, you are requested to submit your sealed quotation along with valid PAN No. And GSTIN No. in a sealed cover superscribing on the envelope "Quotation for EPABX System for 2024-25" so as to reach the undersigned on or before 25.09.2024 By 5:00 pm. The rate to be quoted will be valid up to the end of tender.

S. No.	Item	Qty.	Rate	Amount	GST (18%)	Amount
1	Annual Maintenance Contract For EPABX system of 68 lines.	70				
2	Supply and laying of 2 pairs new cabling.	1				

Please note that quotations received after the due date, unsealed quotations and without valid PAN NO and GSTIN No. will not be taken into consideration.

This institute reserves the right to reject the quotation either in full or part without assigning any reason thereof.

यह सक्षम अधिकारी के अनुमोदन उपरांत जारी किया गया है।

भवदीय,
12/12/14
प्रशासनिक अधिकारी